

# Flights Etiquette and Safety



Thank you for helping make the ride enjoyable and safe for all passengers!

## BE SAFE

- **At the Flight Centers ~ form an orderly line, first come, first to be served. Please be considerate of the person in front of you.**
- Smoking is not permitted inside the terminals, plane proximity area or inside the aircraft. This is only permitted in the designated areas.
- Follow the instructions of the ground staff as well as the in-flight crew at all times.
- Use the handrail when getting on or off the Aircraft ~ **3 point contact**.
- Seats cannot be reserved.
- Buckle Up Please!
- Disembarking passengers must wait for the front rows to move first.
- When walking in the aisle, *please carry your briefcase or bag in front of you* and not over your shoulder to prevent injury to fellow passengers.
- Keep the aisle clear.
- Check-in Staff and In-Flight crew reserve the right to allow check-in, search bags and deny boarding to any individual who is unfit to fly or presenting challenging behaviors.

## CHECK-IN

- Have a valid Government Issued photo ID or two non-photos Government Issued ID. Your site ID is not a valid travel document.
- For Calgary and Edmonton, the check-in counter opens two hours prior departure time.
- On Site check-in centers, the counter opens 24 hours prior the schedule departure time
- New Hires: Once at the CNRL Site, show your New Hire Letter to the security and proceed to bus, get down at the stop in front West Gate security to receive your site ID.

## BE COURTEOUS

- Airplane ride is considered personal time; respect for your fellow passenger's personal comfort is appreciated.
- PLEASE – keep All conversations short and quiet.
- The use of electronic devices (Music or Video Devices) is allowed with headsets (with the exception of during the safety demo in English and French) and the volume should be minimal.
- Keep seats in an upright position while take-off and landing. If you recline the seat back, be sure to do it gently, thus preventing injury to the passenger behind you.
- When selecting a seat, please move to the inside seat to make room for other passengers. If you prefer an aisle seat, stand up and allow other passengers to access the inside seat.
- Only one (1) seat per person. Please do not occupy a seat for your personal effects (i.e. briefcase, bags, etc). Overhead Luggage bins are provided for your storage needs. Small items can be placed below the front seat.
- Please do not wear excessive perfumes or deodorants.
- **Do not** wear dirty clothes while traveling.
- **Do not** put your feet on the seats.

## BE COMFORTABLE

- Adjust the air vent above if need it, do not point it to any other passenger.
- Report any issues or concerns to the Flight Attendants.

For inquiries about flight itineraries please contact [FIFOTravel@CNRL.com](mailto:FIFOTravel@CNRL.com)

For any other questions or concern [HorizonSiteTransportation@CNRL.com](mailto:HorizonSiteTransportation@CNRL.com)