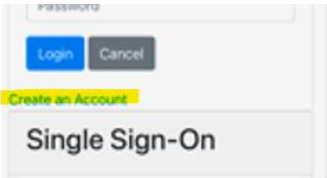


	DESCRIPTION: *NEW INNFINITY MOBILE PASSENGER PLATFORM ACCESS UPDATE
DATE OF ISSUE:	APRIL 03, 2025
AREA AND/OR SPECIFIC LOCATION:	OILSANDS FLIGHT CENTERS, AERODROMES AND HUB FBO's
AFFECTED PERSONNEL:	ALL OILSANDS FIFO PARTICIPANTS
COMMENTS: 	The INNfinity Mobile Passenger Platform has now fully available to all users. If you have NOT received an email with the updated INNfinity Mobile platform link, please use the updated NEW link below: https://cnrl-mckay.innfinity.com/guest/#/welcome-user [cnrl-mckay.innfinity.com] Communications will be sent to emails on file from previous use of CIRYS. This is the email you are required to use to create an account/login to the INNfinity Mobile Platform. If you do not know your primary email on file, you can contact the transportation department below. What this means to you By registering your e-mail addresses and receiving a login verification, you will be able to: • See camp and flight reservations • Select seats on flights • Check-in for flights and download boarding passes onto your phone. • Cancel flight reservations • Changes is reservations and new reservations must still be booked through <u>your existing travel coordinator.</u> Note: You should not be trying to login to the web application with the previous link provided. If you have any questions or concerns, please contact support@innfinity.com HorizonSiteTransportation@cnrl.com or AlbianSiteTransportation@cnrl.com
APPROVED BY (PRINT NAME AND POSITION):	TITO GUILLEN LEAD, TRANSPORTATION
APPROVER'S SIGNATURE:	TITO GUILLEN

The INNfinty Mobile Passenger Platform is now available. Passengers can register their account by visiting the new web link at:

<https://cnrl-mckay.innfinity.com/guest/#/welcome-user> [cnrl-mckay.innfinity.com]

Followed by clicking “Create an Account” and entering their email address in the required field.

**NOTE: The email address used to create an account must be the primary email address associated to the profile. (The one you used for the CIRYS Mobile app).*

If you do not know your primary email on file, you can contact the transportation department at HorizonSiteTransportation@cnrl.com or AlbianSiteTransportation@cnrl.com

Upon registration, INNfinity will provide a one-time verification code to the email provided.

To UPDATE your email and phone information, you must contact your travel coordinator. Note that changing your email address will change your login information and you may need to register again.

The image displays two screenshots of the INNfinity mobile application interface. The left screenshot shows the 'Login' screen with the heading 'Login' and the instruction 'Choose how to login'. It features an 'Innfinity Account' section with input fields for 'Username/Email' (containing 'Username') and 'Password' (containing 'Password'), followed by 'Login' and 'Cancel' buttons. Below this is a 'Create an Account' link and a 'Single Sign-On' section with 'CNRL SSO' and 'Compass SSO' buttons. A red arrow points from the 'Create an Account' link to the right screenshot. The right screenshot shows the 'Create Account' screen with the INNfinity logo at the top. It has an 'Innfinity Account' section with an 'Email Address' input field (containing 'Email Address') and a 'Verify Email' button. A red arrow points from the 'Email Address' field to the 'Verify Email' button.

INN FINITY

User Preferences

Receive Email On New
Yes

Receive Email On Change
Yes

SMS Opt In
Yes

SMS 48 Hr Reminder
Select

SMS Flight Updates
Select

Once validated, each user will be greeted with the CNRL Privacy Policy acknowledgement.

Please read carefully, to fully understand and accept the terms of use.

Users will have the option to participate in the SMS program by selecting personalized level of participation.

Passengers will be able to see their camp and flight reservations, cancel their flight reservations, select their seat, check-in for their flight and download their boarding pass.

INN FINITY

User Preferences

Tue Mar 25 2025 - Thu Mar 27 2025 174987 - Current **Itinerary**

Mon Mar 31 2025 - Thu Apr 03 2025 1777187 - Current **Itinerary**

Mon Apr 07 2025 - Thu Apr 10 2025 179373 - Current **Itinerary**

Mon Apr 14 2025 - Thu Apr 17 2025 181237 - Current **Itinerary**

Mon Apr 21 2025 - Thu Apr 24 2025 183354 - Current **Itinerary**

Mon Apr 28 2025 - Thu May 01 2025 185598 - Current **Itinerary**

Mon May 05 2025 - Thu May 08 2025 187929 - Current **Itinerary**

Requests

Flight

Tue Mar 25 2025 12:30 - Flight: 1720, Seat 6A

Check-in Available

Date
Tue Mar 25 2025

Flight
1720

From
Edmonton (YEG)

To
Horizon (HZP)

Checkin Select Seat - 6A

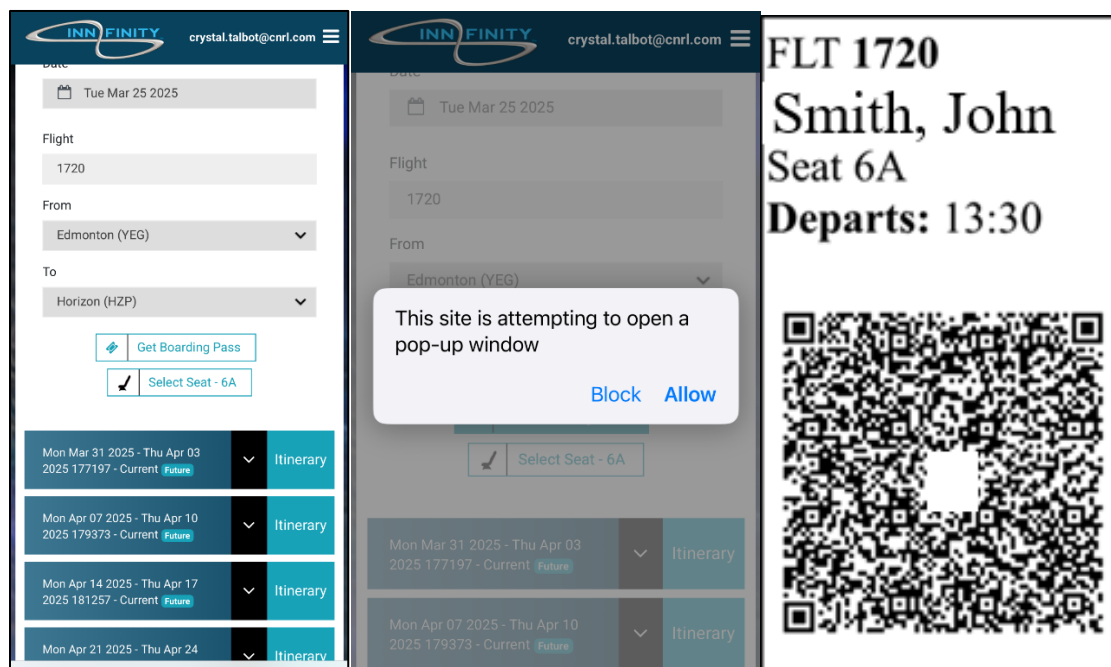
Seat Map

	1	2	3	4	5
F	Available	Available	Available	Available	Available
E	Selected	Selected	Selected	Selected	Selected
D	Available	Available	Available	Available	Available
C	Available	Available	Available	Available	Available
B	Available	Available	Available	Available	Available
A	Available	Available	Available	Available	Available
	1	2	3	4	5

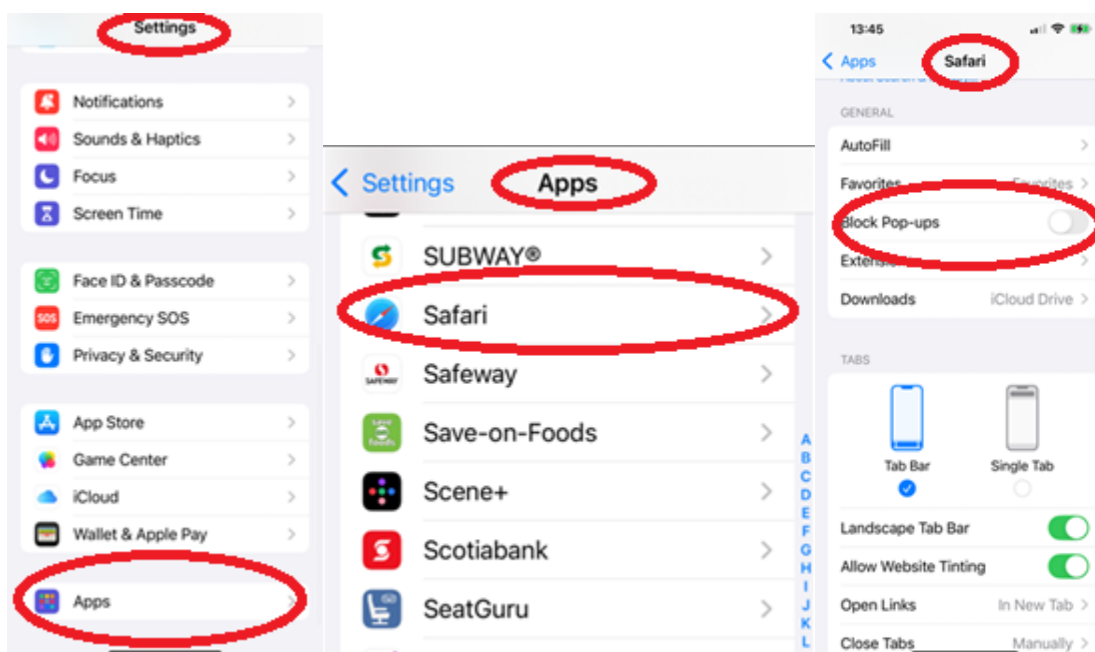
Seat Map Legend

Available Selected

Boarding passes will prompt a pop-up window on your phone browser.



If a pop-up is not prompted. Check your phone settings and allow web browser pop-ups. (example for iPhone users using safari)



Passengers requiring further assistance can email:

support@innfinity.com

horizonsitetransportation@cnrl.com

albiansitetransportation@cnrl.com